



**Address:** 75 Bunnaby St. Taralga, NSW. 2580  
165 Goulburn Street, Crookwell. NSW.  
2583

**Phone:** 0473 003 868

**Fax:** 612 4744 3655

**Mail:** PO Box 239, Crookwell. NSW. 2583

**Email:** [reception@thrivegp.com.au](mailto:reception@thrivegp.com.au)

**ABN:** 20 874 354 075

**Practice locations:**

161 Goulburn Street, Crookwell

73-75 Bunnaby Road, Taralga (Usually Tuesdays only)

**How to book to see us:**

Visit: [www.thrivegp.com.au](http://www.thrivegp.com.au) to book online or phone: 0473 003 868

**Care we offer**

GP consultations: please specify standard (10-15 minutes, to address one problem), or long consultation ( 20—25 minutes, to cover 2-3 problems, or mental health). If you need a checkup, womens health or mens health check, licence or other medical, please let us know when booking.

Health checks: We encourage all patients to book for a health check, as we believe in prevention of illness and detecting health problems early. Certain groups of patients have specific health checks, such as: children under 5; people over 75years, people aged 40 to 49years old, children living with autism, developmental disorders or disabilities and adults with intellectual disability. More information is available in our patient information folders and by talking with our Senior nurse, Ruth Myvalt.

Chronic Disease Management: people with chronic diseases (such as diabetes, heart, lung or kidney disease, etc) benefit from extra support accessing services, coordinating care from different providers and understanding their health. Our Practice nurse, Ruth Myvalt has many years' experience with chronic disease management and will work with your GP to plan and manage your health. Please phone to make an appointment with Ruth, or ask to speak with Ruth directly to further discuss.

Urgent Medical Care: we make urgent appointments available each working day, please book either online or by phone. Please let our reception staff know if you are unwell, and feel you should be seen urgently so this can be provided for you. If all GP appointments are full, and your matter is urgent, our Practice Nurse can assess you and arrange appropriate care.

After Hours and Weekend Care: Some after working hours appointments are available for people who cannot attend during business hours (usually weekday evening or Saturday morning). If you require urgent medical care after hours, please phone 0473 003 868.

***All emergencies, phone 000***

Nursing home and Home visits: we provide home based care for frail and disabled people who cannot attend the practice. Some conditions apply, please contact the practice to discuss should you require home visits.

Test Results: Following up results is an important part of patient care. If you've had tests to further investigate a health problem, we generally prefer to see you at a followup appointment to discuss results and plan treatment, etc. your GP will discuss followup when the tests are ordered. Routine tests, such as cervical screening and some regular blood tests may be notified by mail or email, your GP will discuss. All results are important. If you haven't received your results or are unsure regarding followup, please phone us.

Reminders: Thrive keeps a computerised record of important health activities (eg cervical screening, vaccination or colonoscopy, etc). We will check these when consulting, or may notify you by phone, mail, SMS or email when such activities are due for you. Please let us know how you'd like to be reminded, or whether you'd prefer not to receive reminders.

Privacy: We realise that your healthcare is private, and we have procedures and training in place to protect patient confidentiality, and ensure that only the people who need to know your private information are given this information. Except in rare circumstances, no private information is given to a third party without the patient's consent. Please ask for a copy of our privacy policy at Reception.

Interpreters: A telephone interpreter is available, please ask when booking your appointment so we can arrange this.

If at any time you have questions or concerns, please contact us so that we can help you. We warmly welcome any feedback, it's how we grow, improve and thrive.

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